

## **OUTGOING CLIENT SURVEY**

Thank you for allowing the IJ Clinic to help with your small business! Please take a few minutes to complete this survey. Feel free to use more space than that which is provided. We hope to use your feedback to build an even stronger clinic for our future clients.

- 1. Has your business grown since the IJ Clinic began representing you, based on income and number of employees? Yes 🗌 No 🗌
- 2. Currently, how many employees do you have? \_\_\_\_\_ Full-Time \_\_\_\_\_ Part-Time
- 3. Has your business improved through working with the IJ Clinic, based subjective factors, such as structuring your business relationships more thoughtfully?

Yes 🗌 No 🗌

- 4. What was the greatest benefit of working with the IJ Clinic?
- 5. What was the biggest challenge of working with the IJ Clinic?
- Fair Excellent Poor Average Good a. Quality of legal work 1 2 3 4 5 2 3 5 b. Promptness/timeliness 1 4 c. Ability to identify potential legal problems or 2 3 4 5 1 opportunities & respond proactively d. Flexibility to suit your 1 2 3 4 5 needs e. Politeness/friendliness 2 3 5 1 4 2 3 5 f. Your Overall Experience 1 4
- 6. Please rate the IJ Clinic's performance in the following areas (circle one):

- 7. Would you recommend the IJ Clinic to other entrepreneurs? Why or why not?
- 8. Do you have any other comments about the IJ Clinic?